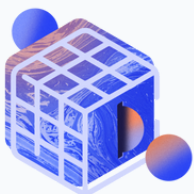# TERAMIND

Business Process
Optimization

Most organizational leaders have a hunch when productivity could be improved. Nailing down the specific areas causing issues can be difficult without company-wide data collection and unified reports. **Use Teramind's business process optimization data to create more efficient systems, increase productivity, and streamline processes.**

The Black Box

Underlying Problems:

Impossible to know –

- ✔ Where the bottlenecks are
- ✔ How long each step should/does take
- ✔ How to replicate
- ✔ How to re-engineer

How to fix: use Teramind's UEBA platform to map every single step along the way and break down efficiency by individual workflow step, as well as each employee cohort. Break through bottlenecks and rebuild a better process overtop.

The Choose-Your-Own-Adventure

Underlying Problems:

- ✔ Lack of standardization means no ability to QC
- ✔ Need to clarify –
  - ✓ Which path is most efficient?
  - ✓ Which path is riskiest?
  - ✓ Which path strikes the optimal balance of efficiency vs. compliance?

How to fix: Teramind's UEBA platform allows you to map each individual's workflow against their outcomes and compliance score to determine the optimal path and replicate it across your wider team.

The Chutes-and-Ladders

Underlying Problems:

- ✔ Workflows typically bloat over time
- ✔ Increasing and occasionally redundant steps create needless friction
- ✔ Cross-team comparisons often mask inefficiencies

How to fix: Teramind's UEBA platform allows you to granularly scan every step of the path for redundant tasks and assess their burden on the overall time-to-completion.

The Maverick Ranch

Underlying Problems:

- ✔ Poor incentives, inadequate training, or lack of oversight have led to dangerous shortcuts
- ✔ Outcome metrics look positive, so nobody is peeking under the hood
- ✔ Meanwhile, there's a ticking time bomb for compliance or operations

How to fix: Teramind's UEBA platform allows you to determine where a prescribed process is being circumvented (including by whom and how often) and then set proactive rules, policies, and alerting to ensure compliance.

Objective data-driven insights allow you to see trends often well before you hear about impact. Measure productivity and see right away how process changes are impacting business outcomes.

Technology agnostic operability and customizable configurations allow you to roll out one measurement tool while still tailoring to measure KPIs that may be unique to each team. This helps you create unified datasets that visualize trends right away.

Integrations simplify visualizations by feeding existing data into a single productivity dashboard. For unique data points you'd like to incorporate, such as Microsoft 365 or key card swipes, leverage our APIs.

A top tier bank used **Teramind to decrease analyst processing times by 82%.**

Learn how

TERAMIND